

Continuity Intelligence Accessibility Conformance Report

This report follows the structure of ITI's VPAT® 2.5Rev (INT edition) and covers WCAG 2.2 Levels A and AA and the Revised Section 508 Standards. The Continuity Intelligence web application is partially conformant: of 56 WCAG 2.2 Level A and AA criteria, 24 are supported, 17 partially supported, 1 not supported and 14 not applicable.

Field	Entry
Name of Product/Version	Continuity Intelligence web application, October 2026 release (evaluated on the demo environment at dashboard.continuityintelligence.com/demo)
Report Date	October 2026
Product Description	Continuity Intelligence is a browser-based software-as-a-service platform that monitors help-center and learning-management content for drift against source-of-truth documents and lets reviewers approve, reject or auto-fix findings. Users access it through a desktop or mobile web browser; no software is installed on the user's device and no hardware is supplied.
Contact Information	hello@continuityintelligence.com
Notes	This report covers the Continuity Intelligence web application: Overview, Drift alerts (list and expanded alert), Content library (all and filtered), Curriculum, Portfolio, Sources (including the Add source dialog), Integrations, Scan history and the scan progress page, 12 views in total. It excludes content captured from customer systems (course pages, help articles) and external sites linked from the product. The application has no sign-in form of its own; the demo environment is gated by browser HTTP authentication.

Field	Entry
Evaluation Methods Used	Evaluated in October 2026 by Continuity Intelligence. Automated: axe-core 4.12 via Playwright in Google Chrome at 1280 px and 320 px widths on all 12 views; scripted keyboard traversal of every control (reachability, traps, focus visibility and contrast, obscured focus, focus-triggered changes); 200% zoom and WCAG text-spacing clipping checks; animation and content-change detection; cross-page title and navigation consistency; form-control border contrast. Manual: review of each criterion in Chrome using the accessibility tree (roles and names as exposed to assistive technology), dialog focus behaviour, status-message announcement via live regions, and form behaviour. Screen reader exposure was assessed from the accessibility tree; a session with NVDA or VoiceOver is scheduled before the next revision.

Applicable Standards/Guidelines

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A: Yes. Level AA: Yes. Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes. Level AA: Yes. Level AAA: No
Web Content Accessibility Guidelines 2.2	Level A: Yes. Level AA: Yes. Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services, V3.2.1 (2021-03)	No

Terms

- **Supports:** the functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** some functionality of the product does not meet the criterion.
- **Does Not Support:** the majority of product functionality does not meet the criterion.
- **Not Applicable:** the criterion is not relevant to the product.
- **Not Evaluated:** the product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Table 1: Success Criteria, Level A

Notes: All Level A criteria apply to the web application. Results are from the October 2026 evaluation of 12 views. Criterion 4.1.1 is listed for WCAG 2.0 and 2.1 reporting only; WCAG 2.2 removed it.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Content images (course page captures) have alt text. The Drift trend chart on Overview is an SVG with role=img and the label "Drift trend chart"; its nine weekly values and four series are not available to screen readers and no data table or text summary provides them. Decorative inline SVG icons lack aria-hidden, so screen readers may announce them as unlabeled graphics. See remediation plan.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The application contains no audio or video content.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The application contains no video content.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The application contains no video content.
1.3.1 Info and Relationships (Level A)	Partially Supports	Each page has a single h1; visible section labels (Drift trend, Quick actions, Recent activity, Connected systems, Review this alert) are styled text rather than headings, and the alert detail title breaks heading order. Alert and Content library rows are div elements with role=button that contain links and buttons, so their structure is ambiguous to assistive technology. The alert comment field has no programmatic label. Data tables on Portfolio use proper header cells. See remediation plan.
1.3.2 Meaningful Sequence (Level A)	Supports	Reading order and tab order follow the visual order on all 12 views evaluated.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions do not rely on shape, size or position. Severity and status are conveyed with text labels (Warning, Critical, Healthy).
1.4.1 Use of Color (Level A)	Partially Supports	Status and severity use text with color. The Drift trend chart distinguishes its four series (Overall, Text, Image, Video) by line color alone. See remediation plan.
1.4.2 Audio Control (Level A)	Not Applicable	No audio plays automatically.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Supports	All visible controls on all 12 views were reachable by Tab and operable with Enter or Space, including the expandable alert and library rows. No drag-only functionality exists.
2.1.2 No Keyboard Trap (Level A)	Supports	No keyboard trap was found on any view. Dialogs can be left with their Cancel or Close buttons.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	The application defines no single-character keyboard shortcuts.
2.2.1 Timing Adjustable (Level A)	Not Applicable	The application has no time limits or session timeouts in the evaluated scope.
2.2.2 Pause, Stop, Hide (Level A)	Partially Supports	The Portfolio page contains an infinite CSS animation with no pause control. The scan progress page animates for the duration of the simulated scan, which is essential to the activity. See remediation plan.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	No content flashes.
2.4.1 Bypass Blocks (Level A)	Supports	Every page exposes header, navigation and main landmarks and an h1, which screen reader users can jump to. A skip link is planned as an enhancement.
2.4.2 Page Titled (Level A)	Partially Supports	Each page has a distinct, descriptive title. Alert detail views and filtered Content library views reuse their parent page title. See remediation plan.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Partially Supports	Tab order follows document order. When the Add source dialog opens, focus stays on the triggering button, Tab moves to controls behind the dialog, and Escape does not close it. Content library rows contain zero-size links that receive focus invisibly. See remediation plan.
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	Links are descriptive except on Scan history, where six links are labelled "View" and are distinguishable only by the surrounding row. See remediation plan.
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	No multipoint or path-based gestures are used.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	All controls are native buttons and links or role=button elements activated on click, so activation occurs on release.
2.5.3 Label in Name (Level A 2.1 only)	Supports	Accessible names contain the visible text of each control.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	No functionality is triggered by device motion.
3.1.1 Language of Page (Level A)	Supports	Every page declares lang="en".
3.2.1 On Focus (Level A)	Supports	Focusing any control on any view did not navigate, submit or open a dialog.
3.2.2 On Input (Level A)	Supports	Search fields filter in place without changing context. There are no auto-submitting selects or checkboxes.

Criteria	Conformance Level	Remarks and Explanations
3.2.6 Consistent Help (Level A 2.2 only)	Not Applicable	The application provides no help mechanism (help link, contact details or chat) within its pages.
3.3.1 Error Identification (Level A)	Supports	The only free-text input (alert comment) keeps its Post button disabled until text is entered, so no error state arises. Search shows a "Showing 0 of 20" count when nothing matches.
3.3.2 Labels or Instructions (Level A)	Partially Supports	The Alerts and Content library search fields are wrapped in a label whose only text is the × clear button, so their accessible name is "×" and the visible hint is placeholder text only. The alert comment field relies on placeholder text alone. See remediation plan.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	The three-step Add source flow does not ask for the same information twice.
4.1.1 Parsing (Level A) (WCAG 2.0 and 2.1 only; removed in 2.2)	Supports	No duplicate IDs or malformed markup were reported.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Alert rows (20 on Drift alerts) and Content library rows (16) are div elements with role=button that contain nested links and buttons, which assistive technology cannot reliably expose. Row expand state is exposed with aria-expanded. Search fields are named "×" and the comment field is unnamed. Decorative SVG icons are not hidden from assistive technology. See remediation plan.

Table 2: Success Criteria, Level AA

Notes: Evaluated on the same 12 views as Table 1 in October 2026.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	No live audio or video.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	No video content.
1.3.4 Orientation (Level AA 2.1 only)	Supports	No orientation lock is applied; the layout reflows in portrait and landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Not Applicable	No fields collect personal information about the user.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Primary text passes. Secondary text in section labels, metadata lines, activity timestamps, the advisory footer note and the sidebar subtitle is rendered at 10 to 12 px with contrast of about 3.7:1 to 3.95:1 against white (4.5:1 required); automated testing reported 35 to 165 affected elements per view across all 12 views. See remediation plan.
1.4.4 Resize Text (Level AA)	Partially Supports	At 200% browser zoom, text inside main content containers is clipped on Portfolio, Sources, Integrations and Scan history because the containers hide overflow. See remediation plan.
1.4.5 Images of Text (Level AA)	Supports	Text is real text. Captured course page images are content under review, not decorative images of text.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	The layout reflows to a single column at 320 px. Horizontal scrolling was still detected on 8 of 12 views (collapsed navigation strip and wide cards), and the floating Reset demo button overlaps content. See remediation plan.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	The Alerts and Content library search fields have no visible boundary. The focus outline on the Reset demo button and on the Portfolio Open report, Download deck and Preview email controls measures 2.3:1 (3:1 required); card focus outlines measure 2.96:1. See remediation plan.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	No text was clipped or overlapped with line height 1.5, letter spacing 0.12 em, word spacing 0.16 em and paragraph spacing 2 em applied on any view.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Tooltips use native title attributes managed by the browser. No custom hover or focus content was found that cannot be dismissed.
2.4.5 Multiple Ways (Level AA)	Supports	Pages are reachable through the persistent sidebar navigation and through search within Alerts and Content library.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Partially Supports	Page headings describe their content. Section labels are not marked up as headings and search fields lack a descriptive label (see 1.3.1 and 3.3.2). See remediation plan.
2.4.7 Focus Visible (Level AA)	Partially Supports	Buttons, links and rows show a visible focus outline. The Alerts and Content library search fields and the alert comment field show no visible focus change. See remediation plan.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	No focused control was hidden behind a sticky header, footer or the floating Reset demo button on any view.
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Applicable	No functionality requires dragging.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Partially Supports	The "Open article in new tab" icon links in alert rows are 14 by 30 px (20 instances on Drift alerts); all other targets meet 24 by 24 px. See remediation plan.
3.1.2 Language of Parts (Level AA)	Supports	All content is in English.
3.2.3 Consistent Navigation (Level AA)	Supports	The sidebar navigation presents the same items in the same order on all 11 views that show it.
3.2.4 Consistent Identification (Level AA)	Supports	Repeated controls (Open, Auto fix, Reset demo, search) use the same names and icons on every page.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Supports	No input validation errors arise in the evaluated scope; the comment Post button is disabled until text is entered.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Partially Supports	Approve, Reject, False positive and Auto fix act immediately with no review or confirmation step, and Auto fix pushes a correction into the connected learning-management course. A Restore action is available. A confirmation step is under review; see remediation plan.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not Applicable	The application has no sign-in form. The demo environment is gated by browser HTTP authentication, which works with password managers and paste.
4.1.3 Status Messages (Level AA 2.1 only)	Does Not Support	No live regions exist on any view. Review outcomes ("Approved"), search result counts ("Showing 1 of 20"), auto-fix results and notification changes are inserted as plain text and are not announced to screen reader users. See remediation plan.

Table 3: Success Criteria, Level AAA

Notes: Level AAA criteria were not evaluated and are not included in this report.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Notes: Derived from the WCAG results above. For a web application each functional performance criterion is met through the WCAG success criteria, so the remarks point to the criteria that limit each user group.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Screen reader users can reach and operate every control. See WCAG 1.1.1 (chart), 1.3.1, 2.4.3 (dialog focus), 4.1.2 (nested row controls, unnamed fields) and 4.1.3 (status messages not announced).
302.2 With Limited Vision	Partially Supports	See WCAG 1.4.3 (small secondary text contrast), 1.4.4 (clipping at 200%), 1.4.10 (horizontal scroll at 320 px), 1.4.11 (field boundaries and focus outline contrast) and 2.4.7 (focus on search and comment fields).
302.3 Without Perception of Color	Partially Supports	Status and severity carry text labels. See WCAG 1.4.1 (chart series by color only) and 1.4.11.
302.4 Without Hearing	Supports	The product has no audio or video content; all information is visual and textual.
302.5 With Limited Hearing	Supports	The product has no audio content.
302.6 Without Speech	Not Applicable	The product does not require speech input.
302.7 With Limited Manipulation	Partially Supports	Full keyboard operation with no gestures, dragging or timing. See WCAG 2.5.8 (14 by 30 px icon links in alert rows).
302.8 With Limited Reach and Strength	Partially Supports	As 302.7; see WCAG 2.5.8.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Consistent navigation and naming, plain-language findings. See WCAG 2.4.6 and 3.3.2 (search and comment fields rely on placeholders) and 3.3.4 (review actions apply without confirmation).

Chapter 4: Hardware

Notes: Not Applicable. Continuity Intelligence is delivered through a web browser; no hardware is supplied.

Chapter 5: Software

Notes: Continuity Intelligence is a browser-based application. Sections 502 and 503 are Not Applicable because the browser and operating system provide the platform accessibility services; the application exposes names, roles, states and values through HTML and WAI-ARIA, which is reported under WCAG 4.1.2 above. Section 504 is Not Applicable because the product is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope, incorporation of WCAG 2.0 AA	Partially Supports	See the WCAG 2.x section above: 24 of 56 Level A and AA criteria supported, 17 partially supported, 1 not supported, 14 not applicable.
502 Interoperability with Assistive Technology (502.2.1 to 502.4)	Not Applicable	Web application; platform accessibility services are provided by the browser and operating system. Accessibility information for web content is reported under WCAG 1.3.1, 2.4.7, 4.1.2 and 4.1.3.

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Not Applicable	Browser-based; the application respects browser and operating system settings for color, contrast, font size and zoom.
503.3 Alternative User Interfaces	Not Applicable	The application does not provide an alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description (503.4.1, 503.4.2)	Not Applicable	The application plays no video.
504 Authoring Tools (504.2 to 504.4)	Not Applicable	The product is not an authoring tool.

Chapter 6: Support Documentation and Services

Notes: The application ships without separate electronic support documentation at the time of this report. Support is provided by email.

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	Accessibility and compatibility information is provided in this report and in the public accessibility statement, and on request from hello@continuityintelligence.com .
602.3 Electronic Support Documentation	Not Applicable	No electronic support documentation is provided with the product at this time. This row will be reported when documentation ships.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	No non-electronic support documentation is provided.

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Supports	Support staff can provide the information in this report and in the accessibility statement on request by email.
603.3 Accommodation of Communication Needs	Supports	Support is available by email, which works with assistive technology and relay services.

Remediation plan

The gaps above cluster around the causes below. Each is scheduled for the release shown; the report will be re-issued when they ship and at least annually.

Item	Criteria affected	Target release
Announce status messages (review outcomes, search counts, auto-fix results, notifications) through live regions	4.1.3	February 2027
Raise secondary text contrast to at least 4.5:1 and minimum size to 12 px	1.4.3	February 2027
Add programmatic labels, visible borders and focus outlines to search and comment fields; raise focus outline contrast to 3:1	3.3.2, 2.4.7, 1.4.11, 2.4.6	February 2027
Move focus into dialogs on open, keep it there, close on Escape, return focus on close; remove invisible focusable links	2.4.3	February 2027
Restructure alert and library rows so that nested controls are exposed individually	4.1.2, 1.3.1	February 2027
Mark section labels as headings; hide decorative icons from assistive technology; add a text alternative and non-color series markers to the Drift trend chart	1.3.1, 1.1.1, 1.4.1	February 2027

Item	Criteria affected	Target release
Enlarge icon links to 24 px; remove overflow clipping at 200% zoom; wrap the navigation strip at 320 px	2.5.8, 1.4.4, 1.4.10	February 2027
Pause control for the Portfolio animation; distinct titles for alert and filtered views; descriptive Scan history link text; confirmation step before Auto fix	2.2.2, 2.4.2, 2.4.4, 3.3.4	February 2027

Legal notice

This Accessibility Conformance Report describes the conformance of the Continuity Intelligence web application as evaluated in October 2026 and is provided for information to customers and prospective customers. It is not a certification. Conformance may differ in later releases; the current report is available from hello@continuityintelligence.com. VPAT® is a registered service mark of the Information Technology Industry Council (ITI); this report follows the structure of the VPAT® 2.5Rev INT template.